



Health and Social Care
Committee
National Assembly for Wales

Cambrian Buildings
Mount Stuart Square
Cardiff CF10 5FL

Adeiladau Cambrian
Sgwar Mount Stuart
Caerdydd CF10 5FL

By email

1 October 2013

Dear Chair,

Following my appearance at the Health and Social Care Committee meeting on 25 September 2013, the Committee requested that I provide information regarding the number of cases that I am considering at present, to include (1) the number relating to social care, and (2) those which the Commissioner considers serious.

I currently have 41 cases relating to social care, of these 26 are particularly serious cases.

The serious cases being looked at include, as examples,:

- Potential manslaughter (currently with the police)
- circumstances surrounding death
- alleged sexual assault
- personal injury
- very poor care standards and mistreatment of residents
- Continuing NHS Health Care
- Older people being moved out of area due to lack of EMI nursing places

- Problems with joint working between health and social care agencies
- Diagnoses of dementia without sufficient mental health assessment
- Whistle-blowing
- care home closure and the impact of moving frail, vulnerable individuals
- potentially discriminatory practices

By the end of this financial year I will publish my first Casebook covering cases I have intervened in, the wider themes emerging from casework and lessons that can be learned across public services in Wales.

Yours sincerely,

A handwritten signature in black ink that reads "Sarah Rochira". The signature is written in a cursive style with a long, sweeping tail on the final letter.

Sarah Rochira, Older People's Commissioner for Wales